

## Actual Water Consumption vs. Winter Average

Your monthly sewer charge can be based on your actual water consumption or on an average unique to you!

You can reduce your average by minimizing your water consumption during the winter months!

## Lake Havasu City

Customer Service  
Finance Department  
2330 McCulloch Blvd. N.  
Lake Havasu City, AZ  
86403

Email: [yarnoc@lhcaz.gov](mailto:yarnoc@lhcaz.gov)

(928) 453-4146 Telephone  
(928) 855-5327 Fax  
(888) 546-4146 Toll Free  
(928) 855-3945 TDD



**Home of the  
London Bridge**

## For properties connected to the sewer system

Answers to your questions about...

## Monthly Sewer Charge Calculation



Your monthly sewer charge is calculated based on one of the following:

- (1) Your actual water consumption
- (2) Your winter average

Either calculation must remain in place for one year, from May through April.

If you have an irrigation meter, your sewer charge will be calculated based on actual water consumption.

### Minimize Your Winter Average!

If you elect to base your monthly sewer charge on your winter average, your water consumption billed for the three lowest of the four winter months (January through April) will be averaged.

Your winter average will then be used as the basis for calculating your monthly sewer charges for the period May through April, with a mandatory minimum monthly charge.

**Conserve water and reduce your bill!**

**[www.lhcaz.gov](http://www.lhcaz.gov)**

## Save Water Indoors

According to the American Water Works Association ([www.awwa.org](http://www.awwa.org)), daily **in-door per capita** water use in the typical single family home is 69.3 gallons, broken down as follows:



**Follow water conservation tips from December through March to help reduce your winter average calculation.**

### Tips to Reduce Water Consumption From December through March

- If you fill a swimming pool during this period, please call Customer Service first.
- Do not over water your landscaping.
- Ensure toilets are in good working order.
- Check all faucets, pipes, and toilets for leaks and drips and fix immediately.
- Do not use the toilet as a wastebasket.
- Take shorter showers.
- Do not let the water run while shaving or brushing your teeth.
- Fully load the dishwasher.
- Fully load the washing machine.
- Do not let the water hose run.
- Use a rake or broom to clean the driveway, sidewalks, and gutters.

## Sewer Rates

Effective April 1, 2010

Classification	Rate per 100 Cubic Feet	Minimum Monthly Charge
Apartment/Multi-Family (per unit)	\$7.30	\$23.50
Bars without Dining	7.47	52.50
Car Wash with Recycling	8.35	58.50
Car Wash without Recycling	6.73	47.00
Commercial Laundry/Dry Clean	8.38	58.50
Condos (per unit)	7.30	11.50
Delicatessen	7.66	53.50
Fitness/Beauty Salon	6.85	48.00
Grocery Stores	11.28	79.00
Hospital/Convalescent	7.30	51.00
Hotel/Motel (per room)	7.57	10.50
Hotel/Motel with Restaurant (per room)	9.57	22.00
Industrial	7.71	54.00
Laundromat	7.02	49.00
Mortuaries	11.28	79.00
Nurseries/Bottled Water	7.14	50.00
Professional Offices	6.85	48.00
Repair Shop / Service Shop	7.66	53.50
Residential	7.30	41.00
Restaurants	11.59	81.00
Retail / Convenience Store	7.14	50.00
RV Parks (per space)	7.30	4.50
Schools	6.92	48.50
Schools with Cafeteria	10.95	76.50
Schools with Gym / Cafeteria	8.09	56.50
Septage Haulers	61.40	0.00
Theaters, Libraries, Parks	7.14	50.00

**A mandatory minimum monthly sewer charge will be assessed. It can only be terminated upon the discontinuance of both water and irrigation (if applicable) services to the premises.**

## Some Causes of High Water Usage

### Malfunctioning Toilet

A toilet running continuously can use as much as 4,000 gallons of water per day! To detect a leak, put a few drops of food coloring in the tank and see if it seeps through to the bowl. If it does, replace the flapper valve and/or the rubber gasket at the bottom of the tank.

### Faulty Pressure Regulator

A rise in water pressure can make water usage rise.

### Dripping Faucet

A slow drip can use as much as 5,000 gallons per month. A steady stream can add up to 21,000 gallons per month!

### Sticky Float

Water softeners, water filters, water heaters, and automatic pool fillers have water level floats that can stick open.

### Underground Leak

Because of our soil conditions, an underground leak may not be apparent on the surface. Look for areas of lush grass or unexpected vegetation.